Technology Project Cost Estimates

December 28, 2020 Finance and Operations Committee

January – June 2021 Estimated Technology Costs

Project (see descriptions on next page)	Estimated Cost (January – June)	Estimated Completion Date
Stabilization of Eligibility and Enrollment Platform	$2,230,609	May-21
Replacement of Legacy Platform	$1,670,780	Apr-21
Replacement of Mulesoft Middleware*	$430,555	Oct-21
HIAFE Phase 1 (subsidy wrap)*	$1,179,000	21-Nov
Easy Enrollment*	$550,000	22-Jan
Application Security	$380,000	May-21
Issuer EDI Enhancment	$300,000	21-Oct
Total Project Costs	**$6,740,944**	
Estimated M&O/Infrastructure Costs	$1,663,477	
Total Estimated Technology Costs	**$8,404,421**	
Original Budget (January-June 2021)	**$6,302,500**	
Estimated Additional Budget Needed	**$2,101,921**	

* Projects not anticipated in original FY 2020-21 Budget

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Project Descriptions

Stabilization of Eligibility and Enrollment Platform
Address and resolve outstanding production issues including items such as compare plans, provider search tool, sort and filter tools for shopping and Spanish translation.

Replacement of Legacy Platform
Complete the replacement of existing SaaS platform including functions such as payment and enrollment screens and backend connections/integrations. Results in improved customer experience and system performance.

Replacement of Mulesoft Middleware
Identify and replace API services currently in MuleSoft product. Results in costs savings to C4.

HIAFE Phase 1 (subsidy wrap)
Implement technology updates to facilitate access to and enrollment in a state premium subsidy for a subset of exchange customers.

Easy Enrollment
Implement technology updates to to facilitate a preliminary eligibility assessment and outreach based on tax filer information from the Department of Revenue.

Application Security
Implementation of enhanced automated security testing and monitoring tools across the application to increase our security due diligence.

Issuer EDI Enhancement
Enhanced special enrollment reporting and communication between Connect for Health and Issuer partners.